



Accessibility Guide for Heather Lodge 12 with Hot Tub

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Welcome

Heather Lodge 12 has two twin bedrooms and one double bedroom plus an open plan lounge, dining, kitchen area with views across to the firepit area where you can toast your marshmallows! Heather Lodge 12 also benefits from an enclosed decking area complete with your private hot tub.

At a Glance

Level Access

- The main entrance has 1 step. There is no lift and no ramp.
- There is level access from the main entrance to:
 - Heather Lodge 12 with Hot Tub
 - Shower Room

Access with steps

- There are steps from the main entrance to:
 - Guest Reception
 - Guest Laundry
 - Heather Lodge 12 Decking

Bedrooms

- We have non-allergic bedding.

Level access bedrooms

- From the main entrance to the bedroom, there is level access.

Hearing

- Some (bedroom) TVs have subtitles.

General

- Staff are available 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

Getting here

Kiltarlity Lodges
By Beauly
Inverness-shire
IV4 7HR

Travel by taxi

- You can get a taxi with Inverness Taxis by calling 01463222222. The taxi company has a wheelchair accessible vehicle.

Parking

- We have a car park. The parking is less than 50 metres from the main entrance. Parking is free.
- There is parking outside reception or parking is available directly outside each lodge. From the parking to the main entrance, there is 1 step. There is no ramp and no lift. There is parking directly outside the lodge. The lodge has one small steps onto the decking area.



Small step up to lodge decking



Step from decking into lodge

Arrival



Path to main entrance

- From the street to the main entrance, there is 1 step. There is no ramp and no lift.



Main entrance

- The door is 700mm wide.
- The main entrance has 1 steps.
- The main door is side hung and manual.
- When you arrive, we can help carry your luggage.



Step from decking into lodge



Step from parking area to decking

Getting around inside

Guest Reception

- From the main entrance to reception, there are 4 steps. There is no lift and no ramp.
- Guests do not have to go into reception to check in and instead can go straight to their lodge.



Reception Building

Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, wall lights, bedside lamps and natural daylight.
- Lights are LED and energy saving. Some TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- No bedrooms have fitted carpets.
- We have non-allergic bedding.
- From the main entrance to this area, there is level access.

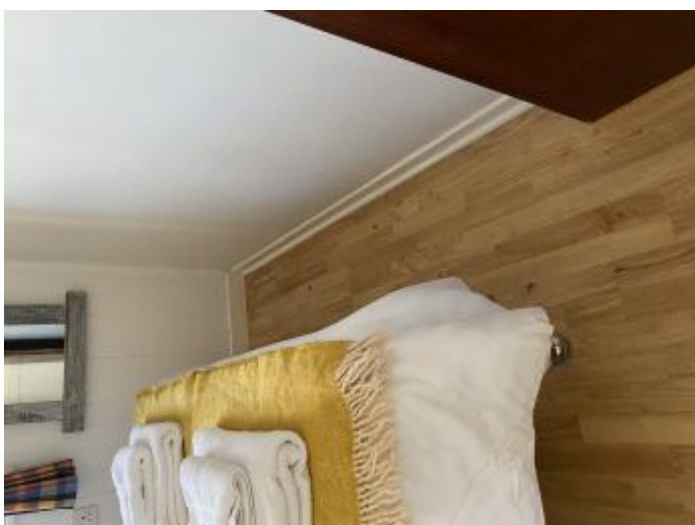
- The direction of transfer onto the toilet is to the left.



Double Bedroom



Double Bedroom



Showing Space from bottom of bed to wall in double bedroom



Showing Space from side of bed to wall in double bedroom



Twin Bedroom



Twin Bedroom

Guest Laundry

- From the main entrance to the laundry, there are 4 steps. There is no lift and no ramp.
- We have an iron and ironing board.

Self catering kitchen

Heather Lodge 12 with Hot Tub Kitchen

- We have an open plan kitchen.
- From the main entrance to the kitchen, there is level access.
- The route is 1000mm wide, or more.
- Oven Opening = Pull Down
Induction Hob Height = 920mm
Worktop Height = 910mm
Bowl Type = Single
Tap Style = Lever



Photo showing opening to kitchen area



Heather Lodge 12 Kitchen



Heather Lodge 12 Kitchen



Heather Lodge 12 Oven



Heather Lodge 12 Induction Hob



Heather Lodge 12 Kitchen Sink and Lever Tap

Lounge

Heather Lodge 12 with Hot Tub

- From the main entrance to the lounge, there is level access. The route is 700mm wide, or more.
- The front door leads to the lounge area and is 700mm wide
There is a dining table in the area which is 650mm high at its lowest point with chair 430mm high
There is a flat screen TV in the living area which offers subtitles



Heather Lodge 12 Open Plan Living Area with Dining Table



Heather Lodge 12 Open Plan Living Area with Dining Table



Heather Lodge 12 Open Plan Living Area with Dining Table



Heather Lodge 12 Dining Table



Heather Lodge 12 Dining Table

Shower Room

- From the main entrance to this area, there is level access. The route is 530mm wide, or more.
- The door is 530mm wide.
- Shower room with toilet
Shower tray has a lip 15mm high
Shower has a twist handle and the taps are level
Toilet seat height is 430mm
Basin height is 810mm



Heather Lodge 12 Shower Room



Heather Lodge 12 Toilet

Getting around outside

Heather Lodge 12 Decking

- The route is 1000mm wide, or more. The entrance is 700mm wide.
- From the main entrance to the area, there is 1 step.



Step to Decking from Parking Area



Step down to decking from lodge front door



Heather Lodge 12 showing decking area



Heather Lodge 12 Hot Tub

Customer care support

Accessibility equipment

- We can provide shower seats and suction handles
- We have an area to charge mobility scooters and battery powered wheelchairs.
- The lounge area is a good space so could be suitable to charge a battery powered wheelchair.
- You can hire mobility equipment from City Mobility by calling 01463 250850 .

Customer care support

- Staff are available 24 hours a day.
- We have an emergency on-call number in our welcome books for out of hours emergencies.